

Betradar Live Channel

Customer Manual

Version 2.0.7

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Version Control

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30.07.14	1.1	New Functionalities and corrections	Gisa Bagehorn	Marketing Crawler, News
10.08.14	1.2	New features and corrections	Matthias Maass	Live Match Tracker indication in schedule
17.09.14	1.3	Usage logs	Matthias Maass	User activity logs
07.10.14	2.0	Update due to version 2.0	Matthias Maass	Disclaimer for print-outs, Enable light frontend version
22.10.14	2.0.1	Screenshots	Matthias Maass	Updated Screenshots
28.10.14	2.0.2	Statistic printouts	Matthias Maass	Updated in Client and Betshop account
18.12.14	2.0.3	Automatic E-mail alert for schedule changes	Matthias Maass	Updated in Client and Betshop account
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29.05.15	2.0.5	Forgotten Password	Matthias Maass	Forgotten Password function
29.10.15	2.0.6	Small adaptations	Matthias Maass	
21.10.17	2.0.7	Small adaptations	Matthias Maass	

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Introduction

The Betradar Live Channel is a content solution for retail betting shops that combines exciting live sports and statistics with the bookmaker's live odds. Betradar focused on a simple, browser-based solution for this product. The bookmaker will get access to his customized Live Channel based on acquired licenses.

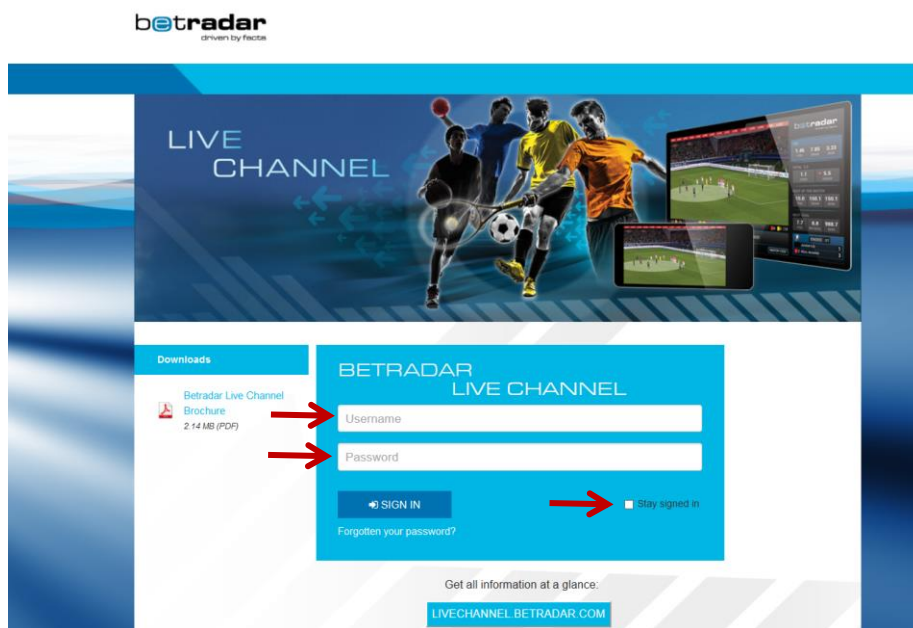
This document describes and explains the handling of the Betradar Live Channel from two different perspectives:

- i. **Client** (= central bookmaker account)
- ii. **Bet Shop** (= Account for every license)

I. Client

Log-in

- 1) Open your Chrome Browser and enter <https://lbc.betradar.com>
- 2) Enter your **Username** and **Password**
- 3) We recommend to tick **“Stay signed in”**, there will be no need to reenter the password again until your cookies are deleted.
- 4) In addition, Chrome delivers a setting 'On start-up' with the option '**Continue where I left off**'. This option will regenerate the session as if the user had not closed the browser. This will eliminate having to open <https://lbc.betradar.com> daily, or you can simply set <https://lbc.betradar.com> as your homepage.
- 5) Please note that if someone tries to log in with the same account, the first person will be **logged out because of double login**. Your credentials can only be used by one person at a time.



- 6) If you have forgotten your password you can click on 'Forgotten your password?' below the SIGN IN button. Then a new password will be sent to the e-mail address which is allocated with your account.

Start Page

On the **Start Page** you will see the **Channel(s)** your betshops have access to. Furthermore you are able to see the number of licenses that you have purchased and how many are available for use.

If you click on your **Channel** (red arrow) you will get to the next screen to see today's or the upcoming **schedule**.

At least one of your channels has no licences left. Please contact our sale department if you need more licences.

Name	Number of licences	Number of licences left	Preview
Internal Sportradar Channel	68	0	- Select user -

If you click on the **Select user** button and select one of your betshops, you will see a preview of your customized Betradar Live Channel. The Betradar Live Channel will be opened in another tab, so that you can control the design and the layout and watch the live content.

Schedule

In this section you can see today's schedule of your booked channel. At the top of this page you will find **actual information** regarding the Betradar Live Channel (blue bracket). Our Broadcast Team will inform you e.g. about rain delay or final results as well as technical problems. With the small "x" on the right hand side you are able to close these messages.

To see the scheduled games for the upcoming day(s) or week(s) you can click on the **arrows, calendar symbol** or **week** button (in red circle). By clicking on the **week** button you see a weekly overview. You can also pick exact dates by clicking on the **calendar** to see the schedule e.g. of the 13th of June. This schedule can be helpful to plan your Live Odds in advance (e.g. if you chose the iFrame integration option). If you use Betradar Live Odds or your XML Back-Feed is based on Betradar Odds, please note that you have to book the Odds via the Betradar Live Odds Booking Calendar manually.

Betradar Live Channel CHANNELS ADMINISTRATION SUPPORT NEWS Logged in as Test client

Schedule for Internal Sportradar Channel Send schedule via email (off) Statistics previews Export

Time zone: Europe/Berlin today day week

Wednesday, Oct 22, 2014

Time	Status	Sport	Competition	Match
09:30 - 11:25		Tennis	ITF Men > Turkey F37, Singles	KRSTIN, PEDJA - HAMPEL, LENNY (6287016)
10:30 - 12:20		Soccer	Indonesia > Indonesia Super League, Group B	PERSIB BANDUNG - PERSEBAYA SURABAYA (6180028)
10:30 - 12:20		Soccer	Indonesia > Divisi Utama (SL)	PERSIS SOLO (SL) - MARTAPURA FC (6221880)
11:35 - 13:05	On Air	Tennis	ITF Men > Turkey F37, Singles	VAKS, MIKHAIL - WATANUKI, YUSUKE (6281020)
12:00 - 13:30		Tennis	ITF Men > Germany F17, Singles	HAENLE, PIRMIN - TRUBRIG, CHRISTIAN (6288206)
13:00 - 14:50		Soccer	International Clubs > UEFA Youth League, Group D	GALATASARAY - BORUSSIA DORTMUND (6054456)
13:15 - 14:45		Tennis	ITF Men > Turkey F37, Doubles	COLORADO M / DE MONTFALCON M - LUETJEN J / MCLACHLAN B (6290262)
13:30 - 15:00		Tennis	ITF Men > Germany F17, Singles	BARTH, FLORIAN - MEINECKE, JONAS (6288292)
14:00 - 15:50		Soccer	Lithuania > LFF Cup	FK KAZLU RUDA SILAS - FK DANAVA ALYTUS (6253208)
15:00 - 16:30		Tennis	ITF Men > Germany F17, Singles	FANSELOW, SEBASTIAN - TCHOUTAKIAN, MAXIME (6288290)
15:00 - 16:50		Soccer	Italy > Coppa Italia Lega Pro, Knockout stage	US ALESSANDRIA CALCIO - PAVIA (6223454)
16:00 - 17:30		Tennis	ITF Women > Macon, Singles W-C50-USA-09A	TATISHVILI ANNA - GALLOVITS-HALL, EDNA (6288606)
17:00 - 18:50		Soccer	Portugal > Segunda Liga	CD AVES - FC PORTO B (5687032)
17:00 - 18:50		Soccer	Lithuania > LFF Cup	GRANTAS KLAPEDA - ATLANTAS KLAPEDA (6253212)
17:00 - 18:30		Tennis	ITF Men > Germany F17, Singles	DE WEEERDT, OLAF - MARTERER, MAXIMILIAN (6288302)
17:30 - 19:00		Tennis	ITF Women > Macon, Singles W-C50-USA-09A	ODUN, MELANE - MELNIKOVA, MARINA (6288692)
18:00 - 19:40		Basketball	Slovakia > Extraliga	MBK HANDOLOVA - BC Prievidza (6148880)
19:00 - 20:50		Soccer	Germany Amateur > Regionalliga Southwest	1899 HOFFEHEIM II - FC ASTORIA WALLELDORF (5643046)
19:00 - 20:30		Tennis	ITF Women > Macon, Singles W-C50-USA-09A	LUCIC-BARONI, MIRJANA - MUHAMMAD, ASIA (6288698)
20:00 - 21:40		Handball	Germany > DnB Pokal	TSV HANNOVER BURGOERF - HSV HAMBURG (6150706)
20:30 - 22:20		Soccer	Argentina > Primera B, Group A	ESTUDIANTES DE BUENOS AIRES - CLUB ATLETICO COLEGALES (5753076)
20:30 - 22:00		Tennis	ITF Women > Macon, Doubles W-C50-USA-09A	BRADY J / EMBREE L - FALCONI I / MARTIC P (6288940)

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 Website: www.betradar.com

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Live Match Tracker (LMT)

We will show match visualisations (= Live Match Tracker) of live soccer events alternatively to the existing live streaming offer in case we have a larger unexpected content gap in the schedule. This gap could be caused by bad weather conditions and thus cancelled matches, injuries or technical issue at the venue. In the unlikely situation that a stream is not any longer available we will switch to the visualisation screen so that your customers will be able to follow the match until the end. The Live Match Tracker will visualise all relevant actions of a soccer match including ball spotting feature and positional data of key events.

If an event will be shown via LMT this is indicated in the schedule in the column 'Status' by a 'V' for visualisation (see red arrow below).

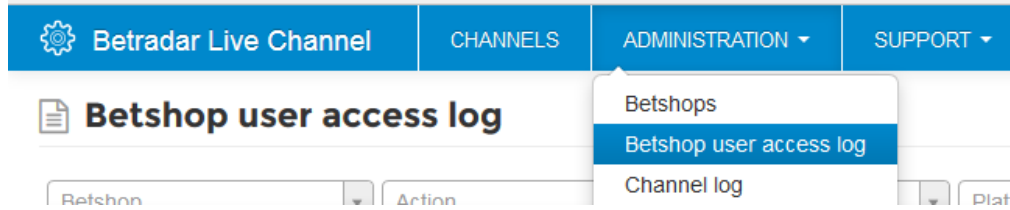
Time zone: Europe/Vienna

Friday, Jul 04, 2014

Time	Status	Sport	Competition	Match
12:30 - 14:20	V	Soccer	Australia > Victoria Premier League	OAKLEIGH CANNONS : PORT MELBOURNE SHARKS (5100500)
14:00 - 15:30	A	Tennis	ITF Women > Versmold, Singles W-C50-GER-01A	FRIEDSAM, ANNA-LENA : WITTHOEFT, CARINA (5657502)
14:00 - 15:40		Soccer	International Clubs > Club Friendly Games	SZOMBATHELYI HALADAS : CS CONCORDIA CHIAJNA (5642788)
15:30 - 17:00	A	Tennis	ITF Men > Italy F21, Doubles	GARCIA J / HERNANDEZ J : DUTRA DA SILVA D / SAKAMOTO P (5657516)
15:40 - 17:20		Soccer	International Clubs > Club Friendly Games	KAPOSVARI RAKOCZI FC : PUSKAS AKADEmia FC (5642790)
16:40 - 18:10	A	Tennis	ITF Women > Versmold, Singles W-C50-GER-01A	ALEXandroVA, EKATERINA : PFIZENMAIER, DINAH (5657504)
17:30 - 19:20		Soccer	International Clubs > Club Friendly Games	CASHPOINT SCR ALTACH : FC ST. GALLEN (5524228)
17:30 - 19:00	A	Tennis	ITF Men > Italy F21, Singles	KLEC, IVO : NASO, GIANLUCA (5657512)
18:00 - 19:30	A	Tennis	ITF Men > Mexico F8, Singles	GOMEZ, LUCAS : GARZA, DANIEL (5657554)
19:00 - 20:50		Soccer	International Clubs > Club Friendly Games	SZOMBATHELYI HALADAS : PUSKAS AKADEmia FC (5661648)
22:15 - 23:45		Tennis	ITF Men > Mexico F8, Doubles	ECHAZU M / PANTA J B : GOMEZ L / VALLEBUONA D (5657556)

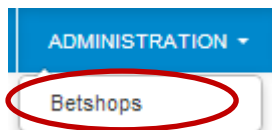
Betshop user access logs

It is possible to track down each of your bet shops logins via the **Administration** menu by clicking **Betshop user access log**. With this option you can easily get information about how often and from which location your bethop users logged in.



Preview of betshops

If you click on **Administration/Betshops** (red circle) you have the possibility to manage the licenses and have a preview of your betshops easily via multiple pages.



Through the Administration menu in Betshop page:

Betshop user access log

Betshop: Action: Platform:

Betshops

You have no more channel licenses left. You cannot create a new betshop.

Office Munich Country: Language: Bitrate: Channel: Filter

Name	Status	Country	Language	Bitrate	# Users	Users/C	Preview this channel for this betshop user. Only one preview at the same time is allowed.
Office Munich	Offline	Germany	English	High (default client bitrate)	1	testclient-23 - Internal Sportradar Channel	Link
Office Munich	Offline	Germany	English	High (default client bitrate)	1	testclient-24 - Internal Sportradar Channel	Link
Office Munich Marketing	Offline	Germany	English	High (default client bitrate)	1	testclient-22 - Internal Sportradar Channel	Link

Displaying 1 to 3 of 3 entries Page: 1 50 entries per page

Or on the landing page by choosing one of your bet shops at the drop-down menu.

Name	Number of licences	Number of licences left	Preview
Internal Sportradar Channel	68	0	- Select user -
testchannel	3	0	- Select user -
testchannel2	1	0	- Select user -

Add new betshops

In the Administration menu you are also able to add new betshops by allocating one of your available licenses to a new and dedicated betshop by clicking on the top right button **+ ADD NEW BETSHOP** (red circle).



The **General information** is required to ensure we have all information of the respective betshop, especially for the general set-up and the case of support and technical issues. Please make sure to enter all requested information for **every** betshop.

The **user information** is important for entering the personal details (e.g. email address of responsible person at betshop) and to set the initial password. Furthermore if you purchased more than one channel (important for later versions of our product) you can set the channel per shop and its layout (if you created at the client set-up more than one option).

Legend:



Add new betshop

General information

Name*

Address

Country* Austria

Phone number

Language - Same as client config (English) -

Bitrate - Same as client config -

Logo image Keine Datei ausgewählt.

Secondary logo image (for printing) Keine Datei ausgewählt.

Bandwidth

Live odds highlighting - Same as client config -

Technical details

Notes

User

Username The username of this user will be generated automatically by the system and will be displayed after you submit this form.

Email*

Display name

Password*

Password verify*

Channel* - Select -

Launch channel just after login - Same as client config -

Delay channel loading - Same as client config -

Enable light frontend version - Same as client config -

Layout - Same as client config -

Name of betshop

Address of betshop

Country of betshop

Central **telephone number** of betshop

Choose **language**

Choose **Bitrate** or use default

Change the visible **logo** implemented in the Live Channel and/or in the printable schedule

Average of permanently available **bandwidth**

All available **technical information** of shop's hard- and software and internet connection

Additional **notes** that could be helpful e.g. mobile phone number of shop owner

Central **Email** address of respective betshop

Enter the displayed name of the betshop

Enter minimum a 6 digit **password + verify it**. Strength of password will be indicated

Choose **channel** of purchased license(s)

For direct launch, please make sure that the option 'Launch channel just after login' is set.

Choose from available **layouts**.
Recommendation: Use same as client config

Betshop

In this **Administration** section you can see all created betshops that received already a license.

Betradar Live Channel						CHANNELS	ADMINISTRATION ▾	SUPPORT	Logged in as Test client ▾	
Betshops + Add new betshop										
<input type="text" value="Search..."/> <input type="text" value="Country"/> <input type="text" value="Channel"/> <input type="button" value="FILTER!"/>										
Name	Country	Bitrate	# Users	Users/Channels	Actions					
Alexandros Gerontikos	Greece	High (default client bitrate)	2	testclient-11 - Internal Sportradar Channel testclient-47 - testchannel						
Andreas Meyer	Germany	High (default client bitrate)	1	testclient-6 - Internal Sportradar Channel						
Andrew Weir	Hong Kong	High (default client bitrate)	1	testclient-31 - Internal Sportradar Channel						

Furthermore you are able to **edit** the betshop's information by clicking on the **edit** button (on the right) and change all user settings or upload different logos on betshop level. If you click on the edit button you will also have the option to **delete** a betshop if this shop should not keep a license. If a betshop is deleted, the purchased license will be free again to allocate to any other new betshop.

Betradar Live Channel						CHANNELS	ADMINISTRATION ▾	SUPPORT	Logged in as Test client ▾	
Edit betshop "Test Client Germany" ← Back										
Betshop Betshop users										
<div style="border: 1px solid #ccc; padding: 10px;"> <p>General information</p> <p>Name: <input type="text" value="Test Client Germany"/></p> <p>Address: <input type="text"/></p> <p>Country: <input type="text" value="Germany"/></p> <p>Phone number: <input type="text"/></p> <p>Language: <input type="text" value="English"/> x ▾</p> <p>Bitrate: <input type="text" value="-- Same as client config --"/></p> <p>Logo image: <input type="button" value="Datei auswählen"/> Keine ausgewählt</p> <p>Secondary logo image (for printing): <input type="button" value="Datei auswählen"/> Keine ausgewählt</p> <p>Bandwidth: <input type="text"/></p> <p>Technical details: <input type="text"/></p> <p>Notes: <input type="text"/></p> <p style="text-align: right;"> Save <input type="button" value="Delete"/> </p> </div>										

Betshop User

There is a difference between **Betshop** (= General Information) and **Betshop Users**. A Betshop User is equal to one channel or one license, which means that one betshop can have more than one Betshop User. By this logic one betshop can show more than one channel in his shop.

You are able to **edit** a Betshop User details by clicking on the edit button on the right. Or you can also **delete** a Betshop User (license will be available for future use) by clicking on the **Delete** button.

You can also disable your betshops, it will then be removed from the sequence preview and will not be included in the loop when you launch it.

Edit betshop user "testclient-90"

Username: testclient-90

Email*:

Display name:

Channel*:

Launch channel just after login:

Enable light frontend version:

Layout:

Disabled:

Displaying status of the betshop user

This is to display the actual status of clients' betshop by different labels such as "Online", "Stream Issues" or "Offline" on multiple locations within your interface.

Above mentioned labels' legend:

- Green with text 'Online': betshop user is active and the stream is working well
- Orange with text 'Stream issue': betshop user is active but has issues with the stream
- Red with text 'Offline': betshop user is inactive

You can find this feature by navigate to Administration/Betshops or Administration/Betshops edit/Betshops Users menu. Please note that this function is only available in the client account.

Betshops

test Country Language Bitrate Channel Filter

Name	Status	Country	Language	Bitrate	# Users	Users/Channels	Actions
Sportradar - Testclient Belgium	Offline	Belgium	English	High (default client bitrate)	1	testclient-53 - Internal Sportradar Channel	Offline
Sportradar - Testclient Italy	Offline	Italy	English	High (default client bitrate)	1	testclient-67 - testchannel2	Offline
Test Betshop Linz	Offline	Austria	English	High (default client bitrate)	1	testclient-75 - testchannel	Offline
Test Germany	Offline	Germany	German	High (default client bitrate)	1	testclient-74 - testchannel	Offline

Displaying 1 to 4 of 4 entries Page: 1 50 entries per page

Checking IP address of the betshop user

When a Betshop user is logged-in his/her IP address can be displayed under 'User settings'. This can e.g. be used for troubleshooting.

Betradar Live Channel CHANNELS ADMINISTRATION SUPPORT NEWS 9

User settings

Username: testclient

Email: e.pree@sportradar.com

Display name*: Test client

Timezone: Europe/Berlin

Change password

Your IP is: 80 (DEU)

Save

Marketing message

It is possible to show customized marketing messages directly on the Live Channel screen. Marketing messages will be shown as a crawl and will appear for 2 minutes.

BET NOW ON THIS MATCH - YOU WILL GET A 5.00€ VOUCHER

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1 X 2
12.3 GRA 4.90 DRAW 1.40 ATL

REST OF THE MATCH
12.3 GRA 4.90 DRAW 1.40 ATL

TOTAL
2.28 OVER 2.5 1.78 UNDER 2.5

TOTAL 1ST HALF
2.15 OVER 0.5 1.87 UNDER 0.5

0 0 CORNER KICKS 0 0 0 0

GRANITAS KL. 0 30:06 1ST HALF 0 FK ATLANTAS

LFF CUP | QUARTERFINALS MATCH 6253212

If you would like to have such a message, you can define it directly in the client interface. To add a marketing message you have to click on “Administration” > “Your channel settings” > “Add marketing message”.

The text of the marketing message is changeable as often as you like, therefore you will be able to promote matches or bets on your own. Please note that the message will be shown once per halftime/period/set for two minutes.

Betradar Live Channel CHANNELS ADMINISTRATION SUPPORT NEWS 6

Channel settings

Marketing messages

- Betshops
- Betshop user access log
- Betshop user activity log
- Your channel settings**

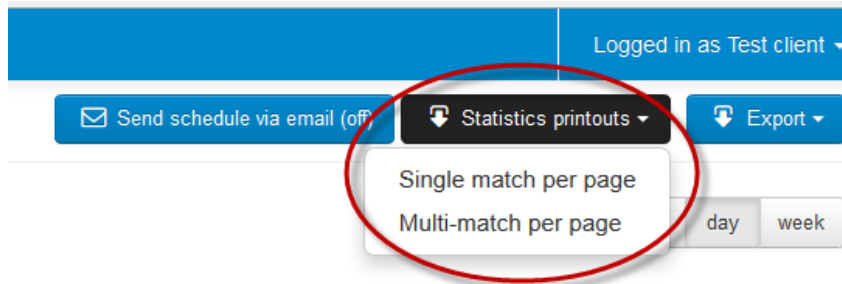
The message will not be translated, you will have to define the language and to write the message in that preferred language. The message will be shown only in those shops which have the same language setting as given in the message level. If you have more shops with different languages, you have to add the message also in these languages.

Statistic Printouts

You have the possibility to printout statistics of either a single or multiple matches. First you need to select the match(es) in the check box in the schedule for which you want to print out statistics as depicted in the example below:

<input type="checkbox"/>	13:45 - 15:00	A	Tennis	ITF Men > Norway F1, Doubles	AHREN MOONGA E / MRIDHA J : FORBERG SKOGENG A / PRESS F (6306596)
<input checked="" type="checkbox"/>	14:00 - 15:50	Start delayed	Soccer	Czech > U21	FK VARNSDORF : FK TEPLICE (5724750)
<input checked="" type="checkbox"/>	15:00 - 16:50	A V	Soccer	Turkey > Türkiye Kupasi, Qualification	GENCLERBIRLIGI ANKARA : ETIMESGUT BLD SPOR (6222976)
<input checked="" type="checkbox"/>	16:00 - 17:30	A	Tennis	ITF Men > Norway F1, Singles	ARENDS, SANDER : DURASOVIC, VIKTOR (6306480)
<input type="checkbox"/>	16:00 - 17:30	A	Tennis	ITF Women > Oslo, Singles W-C10-NOR-01A	FLOOD, EMMA : EMULINA, DARTA-ELIZABETE (6306528)
<input type="checkbox"/>	17:00 - 18:50	A V	Soccer	United Arab Emirates > Arabian Gulf League	SHARJAH FC : AL WASL (5942526)

Then you click on 'Statistics printout' and select either 'Single match per page' which provides more detailed statistics per match or 'Multi-match per page' if you need just high-level statistics.



After that a pdf file with the statistics will be generated.

Disclaimer for Printouts

You can add/modify disclaimers for match statistic printouts. Under Administration -> Your channel settings (see above) you can administer this. A disclaimer is defined by country and language.

Columns:

- Country
- Language
- Disclaimer

Disclaimers for printouts

Country	Language	Disclaimer	Actions
Austria	English	austria english	Edit
Austria	French	austria french	Edit
Austria	German	austria german	Edit

[+ Add new disclaimer for printouts](#)

Add new disclaimer for printouts



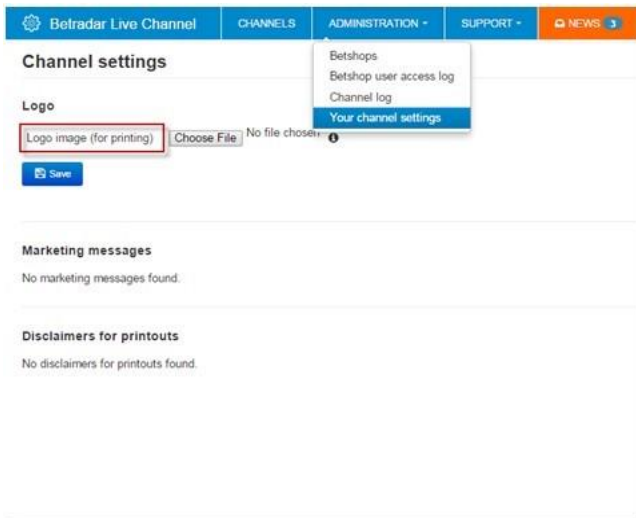
Country*

Language*

Disclaimer*

Logo image for printouts

You can change your logo for printouts under 'ADMINISTRATION' -> 'Your channel settings' as depicted below. You select 'Choose File' and then upload your requested logo file to be used in printouts (e.g. schedule).



Change your own account settings

As a client you are able to change your own account settings. Please find the button 'User settings' on the top right corner after you click on 'Logged in as....'.

The screenshot displays the 'User settings' page in the Betradar interface. At the top, there is a navigation bar with 'Betradar Live Channel', 'CHANNELS', 'ADMINISTRATION', 'SUPPORT', 'NEWS 23', and 'Logged in as Matthias Maass'. Below this, the 'User settings' section is visible, containing several input fields: 'Username' (matthias_m), 'Email' (m.maass@sportradar.com) with a blue pen icon for editing, 'Display name' (Matthias Maass), and 'Timezone' (Auto-detected: Europe/Amsterdam) with a dropdown arrow. A 'Change password' link is also present. At the bottom of the settings, there is a 'Your IP is' field showing '172.16.28.212 ()' and a blue 'Save' button. A dropdown menu for 'User settings' is open in the top right corner, showing 'User settings' and 'Log out' options.

For changing the client's email address, click on the blue pen icon right to the Email box.

For changing the client's password, click on **Change password**.

For changing the time zone click on the drop-down menu at 'Timezone'.

Automatic e-mail alert due to schedule changes

It is possible to activate an automatic e-mail alert function for schedule changes. Up to now Sportradar has done this manually. Now you can activate this via your client or bet shop account and enter the e-mail address(es) to whom the alert(s) will be sent to in case of a channel schedule update.

This function can be easily found under the button 'Email subscription' as depicted below:

Betradar Live Channel CHANNELS ADMINISTRATION SUPPORT NEWS 8 Logged in as Test client

Schedule for Internal Sportradar Channel Email subscriptions Log Statistics periods Export

Time zone: Europe/Berlin < today > day week

Wednesday, Dec 17, 2014

Time	Status	Sport	Competition	Match
03:00 - 04:10		Tennis	ITF Women > Hong Kong, Singles W-C10-HKG-03A	CHONG, EUDICE WONG : KIM, NA RI (6564567)
03:00 - 05:35	A	Tennis	ITF Women > Hong Kong, Singles W-C10-HKG-03A	KANG, JIA QI : TAKAYAMA, CHIHIRO (6564569)
04:15 - 07:05		Tennis	ITF Women > Hong Kong, Singles W-C10-HKG-03A	ZHANG, YUXUAN : GAO, XINYU (6564561)
05:45 - 07:30	A	Tennis	ITF Women > Hong Kong, Singles W-C10-HKG-03A	YOU, XIAODI : OZEKI, MICHKA (6564575)
07:15 - 09:00		Tennis	ITF Women > Hong Kong, Doubles W-C10-HKG-03A	SUN X L / ZHANG Y : CHONG E W / WU H C (6564581)
07:40 - 09:30	A	Tennis	ITF Women > Hong Kong, Doubles W-C10-HKG-03A	HIGUCHI Y / WATANABE H : FUJIOKA N / HASEGAWA R (6564579)
09:05 - 10:45		Tennis	ITF Women > Hong Kong, Doubles W-C10-HKG-03A	OZEKI M / XUN F Y : HSIEH S-Y / TAKAYAMA C (6564577)
10:00 - 11:50	A V	Soccer	International Clubs > Club Friendly Games	OXLEY UNITED : LIONS FC (6544417)
11:00 - 12:30	On Air	Tennis	ITF Women > Ankara, Singles W-C50-TUR-03A	ALEXandrova, EKATERINA : BUYUKAKCAY, CAGLA (6565649)
11:00 - 12:50	A V	Soccer	Turkey > Türkiye Kupası, Group C	CENTONE KARAGUMRUK ISTANBUL : BURSASPOR (6378717)
12:30 - 14:00	A	Tennis	ITF Women > Ankara, Singles W-C50-TUR-03A	KRIMIC, AI : EKSAKIRDA, KAI : ININA, ANHEI : INAS (6565651)

Tick the box ‘Schedule updates – Receive updates about changes in the channel schedule’ and enter in the text box next to ‘Other recipients’ all e-mail addresses to which the alert mail should be sent to (in addition to the email address which is associated with your account).

Betradar Live Channel CHANNELS ADMINISTRATION SUPPORT NEWS 8

Internal Sportradar Channel - Email subscriptions

The emails will be sent to the email address associated to your account: e.pree@sportradar.com

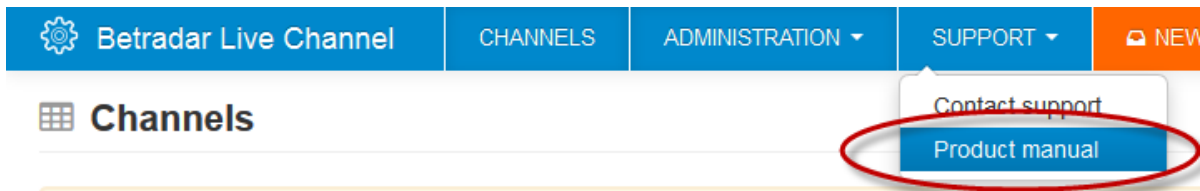
Schedule (daily) - Receive every morning via email the channel schedule in PDF.

Schedule updates - Receive updates about changes in the channel schedule.

Other recipients ⓘ

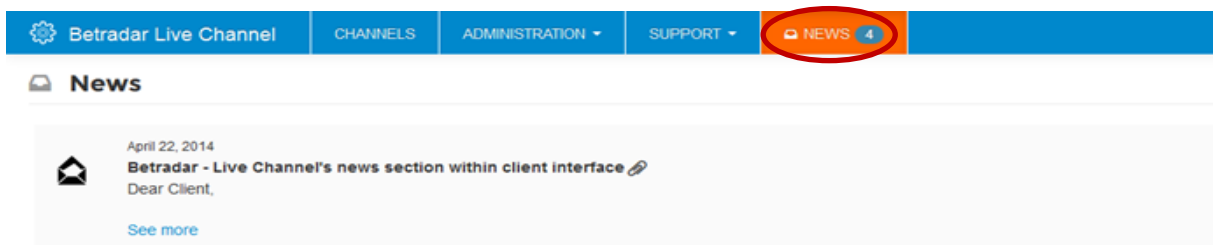
“Product Manual” in client interface

In order for our customers to always have the newest version of the “Product Manual” a new function has been released in the interface. The latest version can be found in the support menu.



NEWS Section

You will find a “NEWS” button at the header, where all articles for marketing purposes, information mails or content announcements will be placed. In case there are any unread news the NEWS button is highlighted in orange color and a number in a small blue circle indicates how many unread news are available (red circle).



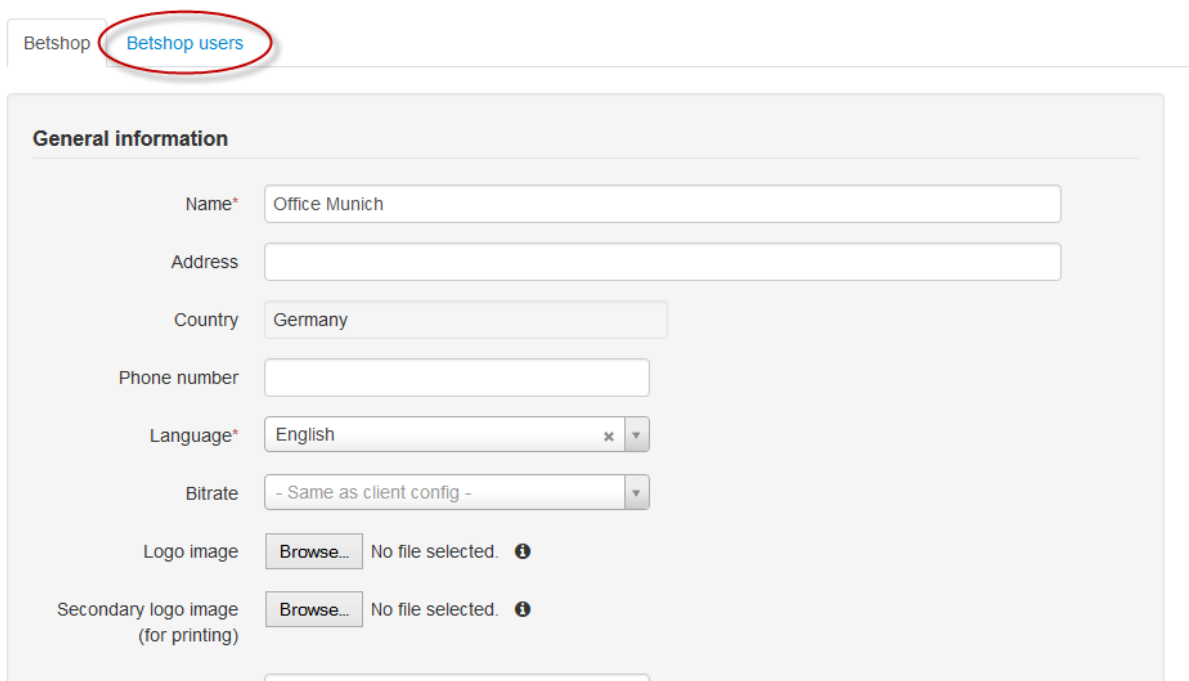
Unread messages are differentiated from the read ones by a closed envelope icon (when a message has been read the envelope icon shows an open envelope). Depending on the settings of the author, articles will be displayed either at client and betshop interface or separately.



Enable Light Frontend Version

In order to support also PCs with less powerful CPUs, we have introduced an option to enable a Live Channel version which requires less CPU performance. This option can be set for each Betshop.

If you go to ADMINISTRATION -> Betshops and select the 'Edit' button of one particular Betshop on the right side. Then select Betshop users as depicted below:



Betshop **Betshop users**

General information

Name*

Address

Country

Phone number

Language* x ▾

Bitrate ▾

Logo image No file selected. ⓘ

Secondary logo image (for printing) No file selected. ⓘ

You can then either add a new Betshop user by selecting the button '+Add Betshop user' or edit an existing Betshop user by selecting the button 'Edit'.

In the following a menu opens up where you can select via a drop down menu if the light frontend version shall be enabled or not [Yes/No] or if it should remain as the client configuration (during client set-up it shall be agreed what default value should be, i.e. light frontend enabled or not).

Edit betshop user "testclient-23" ✕

Username testclient-23

Email*

Display name

Channel*

Launch channel just after login

Enable light frontend version

Layout

Disabled

SUPPORT

You will find a Support Function to get help directly if you have any questions or problems. If you press the SUPPORT button and click on Contact Support (red circle) the following window will open.

SUPPORT ▾

Contact support

SUPPORT

Use this form to send a message to our support team. Please give as much detail as possible, it will help us to fix your problem as soon as possible.
The support team will answer your message at e.pree@sportradar.com. [Click here](#) if you want to modify your email address. Thanks!

Message:

Please note that we will need an actual email address from you to answer the support question. You are able to change your own account settings via “Click here” (red arrow above) or by changing your own account settings.

Logout

Click in the top right corner on the **Logged in as** button and choose **Log out** for a successful logout.

II. Betshop

Log-in

- 1) Open your Chrome Browser and enter <https://lbc.betradar.com>
- 2) Enter your **Username** and **Password**
- 3) We recommend to tick **“Stay signed in”**, there will be no need to reenter the password again until your cookies are deleted.
- 4) In addition, Chrome delivers a setting 'On start-up' with the option '**Continue where I left off**'. This option will regenerate the session as if the user had not closed the browser. This will eliminate having to open <https://lbc.betradar.com> daily, or you can simply set <https://lbc.betradar.com> as your homepage.
- 5) Please note that if someone tries to log in with the same account, the first person will be **logged out because of double login**. Your credentials can only be used by one person at a time.

The screenshot shows the login interface for the Betradar Live Channel. It includes a 'Downloads' section with a PDF brochure, a login form with fields for 'Username' and 'Password', a 'SIGN IN' button, and a 'Stay signed in' checkbox. A 'Forgotten your password?' link is also visible. The page is branded with the Betradar logo and 'LIVE CHANNEL' text.

- 6) If you have forgotten your password you can click on 'Forgotten your password?' below the SIGN IN button. Then a new password will be sent to the e-mail address which is allocated with your account.

Recommendation "Direct Launch" + "Stay signed in":

If you want the betshop owner to have the easiest possible setup in their shop you can combine the "Stay signed in" function on the landing page with the betshop setting "Direct Launch".

Please note that this will require ca. 3 minutes of your time for changing the settings per shop to achieve this automatic launching. A step-by-step description you will find in the document 'Betshop setup – Direct Launch of Live Channel & Chrome Tutorial' and you will find these directions in the video tutorial of the SUPPORT section under 'Product manual'.

Schedule

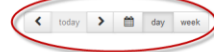
In this section you can see today's schedule of your booked channel. At the top of this page you will find **actual information** regarding the Betradar Live Channel (blue bracket). Our Broadcast Team will inform you e.g. about rain delay or final results as well as technical problems. With the small "x" on the right hand side you are able to close these messages.

To see the scheduled games for the upcoming day(s) or week(s) you can click on the **arrows, calendar symbol** or **week** button (in red circle). By clicking on the **week** button you see a weekly overview. You can also pick exact dates by clicking on the **calendar** to see the schedule e.g. of the 13th of June.

Schedule for Internal Sportradar Channel

Press F11 to exit fullscreen mode Send schedule via email (off) Statistics printouts Export Launch channel

Time zone: Europe/Berlin



Wednesday, Oct 22, 2014

Time	Status	Sport	Competition	Match
09:30 - 11:25		Tennis	ITF Men > Turkey F37, Singles	KRSTIN, PEDJA : HAMPEL, LENNY (6287016)
10:30 - 12:20	A V	Soccer	Indonesia > Divisi Utama (SL)	PERSIS SOLO (ISL) : MARTAPURA FC (6221880)
10:30 - 12:20		Soccer	Indonesia > Indonesia Super League, Group B	PERSIB BANDUNG : PERSEBAYA SURABAYA (6180028)
11:35 - 13:05		Tennis	ITF Men > Turkey F37, Singles	VAKS, MIKHAIL : WATANUKI, YUSUKE (6287020)
12:00 - 13:30	A	Tennis	ITF Men > Germany F17, Singles	HAENLE, PIRMIN : TRUBRIG, CHRISTIAN (6288296)
12:00 - 13:50	V	Soccer	Japan > J.League	KAWASAKI FRONTALE : SAGAN TOSU (4991178)
13:00 - 14:50	A V	Soccer	International Clubs > UEFA Youth League, Group D	GALATASARAY : BORUSSIA DORTMUND (6054456)
13:15 - 14:45	A	Tennis	ITF Men > Turkey F37, Doubles	COLORADO M / DE MONTFALCON M : LUETJEN J / MCLACHLAN B (6292672)
13:30 - 15:00	A	Tennis	ITF Men > Germany F17, Singles	BARTH, FLORIAN : MEINECKE, JONAS (6288292)
14:00 - 15:50	On Air	Soccer	Lithuania > LFF Cup	FK KAZLU RUDA SILAS : FK DAINAVA ALYTUS (6253208)
15:00 - 16:50	V	Soccer	Scotland > Development League	FALKIRK FC : ROSS COUNTY (6689859)
15:00 - 16:30	A	Tennis	ITF Men > Germany F17, Singles	FANSELOW, SEBASTIAN : TCHOUTAKIAN, MAXIME (6288290)
16:00 - 17:30	A	Tennis	ITF Women > Macon, Singles W-C50-USA-09A	TATISHVILI, ANNA : GALLOVITS-HALL, EDINA (6288696)
17:00 - 18:30	A	Tennis	ITF Men > Germany F17, Singles	DE WEERDT, OLAF : MARTERER, MAXIMILIAN (6288302)
17:00 - 18:50		Soccer	Lithuania > LFF Cup	GRANITAS KLAIPEDA : ATLANTAS KLAIPEDA (6253212)
17:00 - 18:50	A V	Soccer	Portugal > Segunda Liga	CD AVES : FC PORTO B (5687032)
17:30 - 19:00	A	Tennis	ITF Women > Macon, Singles W-C50-USA-09A	OU DIN, MELANIE : MELNIKOVA, MARINA (6288692)
18:00 - 19:40		Basketball	Slovakia > Extraliga	MBK HANDLOVA : BC PRIEVIDZA (6148880)
19:00 - 20:50	A V	Soccer	Germany Amateur > Regionalliga Southwest	1899 HOFFENHEIM II : FC ASTORIA WALLDORF (5643046)
19:00 - 20:30	A	Tennis	ITF Women > Macon, Singles W-C50-USA-09A	LUCIC-BARONI, MIRJANA : MUHAMMAD, ASIA (6288698)
20:00 - 21:40		Handball	Germany > DHB Pokal	TSV HANNOVER BURGDORF : HSV HAMBURG (6150706)
20:30 - 22:20	A V	Soccer	Argentina > Primera B, Group A	ESTUDIANTES DE BUENOS AIRES : CLUB ATLETICO COLEGIALES (6753076)
20:30 - 22:00		Tennis	ITF Women > Macon, Doubles W-C50-USA-09A	BRADY J / EMBREE L : FALCONI I / MARTIC P (6288940)

Live Match Tracker (LMT)

We will show match visualisations (= Live Match Tracker) of live soccer events alternatively to the existing live streaming offer in case we have a larger unexpected content gap in the schedule. This gap could be caused by bad weather conditions and thus cancelled matches, injuries or technical issue at the venue. In the unlikely situation that a stream is not any longer available we will switch to the visualisation screen so that your customers will be able to follow the match until the end. The Live Match Tracker will visualise all relevant actions of a soccer match including ball spotting feature and positional data of key events.

If an event will be shown via LMT this is indicated in the schedule in the column 'Status' by a 'V' for visualisation (see red arrow below).

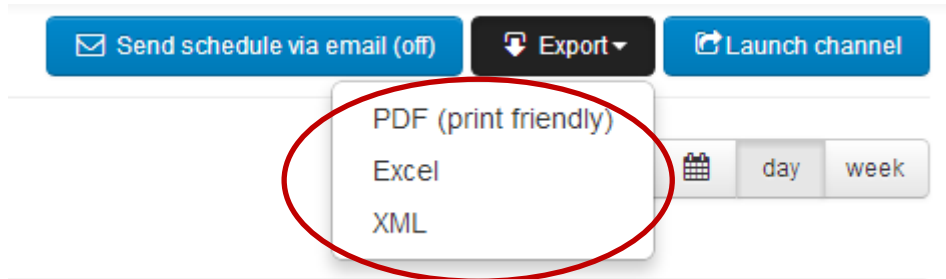
Time zone: Europe/Vienna

Friday, Jul 04, 2014

Time	Status	Sport	Competition	Match
12:30 - 14:20	V	Soccer	Australia > Victoria Premier League	OAKLEIGH CANNONS : PORT MELBOURNE SHARKS (5100500)
14:00 - 15:30	A	Tennis	ITF Women > Versmold, Singles W-C50-GER-01A	FRIEDSAM, ANNA-LENA : WITTHOEFT, CARINA (5657502)
14:00 - 15:40		Soccer	International Clubs > Club Friendly Games	SZOMBATHELYI HALADAS : CS CONCORDIA CHIAJNA (5642788)
15:30 - 17:00	A	Tennis	ITF Men > Italy F21, Doubles	GARCIA J / HERNANDEZ J : DUTRA DA SILVA D / SAKAMOTO P (5657516)
15:40 - 17:20		Soccer	International Clubs > Club Friendly Games	KAPOSVARI RAKOCZI FC : PUSKAS AKADEMIA FC (5642790)
16:40 - 18:10	A	Tennis	ITF Women > Versmold, Singles W-C50-GER-01A	ALEXandroVA, EKATERINA : PFIZENMAIER, DINAH (5657504)
17:30 - 19:20		Soccer	International Clubs > Club Friendly Games	CASHPOINT SCR ALTACH : FC ST. GALLEN (5524228)
17:30 - 19:00	A	Tennis	ITF Men > Italy F21, Singles	KLEC, IVO : NASO, GIANLUCA (5657512)
18:00 - 19:30	A	Tennis	ITF Men > Mexico F8, Singles	GOMEZ, LUCAS : GARZA, DANIEL (5657554)
19:00 - 20:50		Soccer	International Clubs > Club Friendly Games	SZOMBATHELYI HALADAS : PUSKAS AKADEMIA FC (5661648)
22:15 - 23:45		Tennis	ITF Men > Mexico F8, Doubles	ECHAZU M / PANTA J B : GOMEZ L / VALLEBUONA D (5657556)

Print Schedule

You will find a print function that allows printing the daily or weekly schedule easily on the starting page. If you click the button "Export" you will be able to launch the daily or the weekly schedule as print friendly PDF including your own Match-IDs, Excel or XML. The final step is then to print out the schedule.



Example Print out schedule:

Schedule for Internal Sportradar Channel

Time zone: Europe/London

Thursday, Dec 12, 2013


Time	Sport	Competition	Match
08:25 - 10:02	Tennis	ITF Women > Sharm El Sheikh, Singles W-C10-EGY-48A	VALETOVA, JULIA : VASILYEVA, LIUDMILA (4789440)
10:40 - 12:17	Tennis	ITF Women > Sharm El Sheikh, Singles W-C10-EGY-48A	VAN DE WAL, JAIMY-GAYLE : DUNNE, KATY (4789434)
12:50 - 14:27	Tennis	ITF Women > Sharm El Sheikh, Singles W-C10-EGY-48A	PIRAN, ALESSIA : LIEBENS, KLAARTJE (4789446)
12:55 - 14:52	Soccer	Bulgaria > A PFG	PFK BOTEV PLOVDIV : PFC BEROE STARA ZAGORA (3973587)
14:20 - 15:57	Tennis	ITF Women > Sharm El Sheikh, Doubles W-C10-EGY-48A	BORSANYI C / KUSHKHOVA A : STOJANOVIC N / YEROLYMOS M (4789448) (alternative event)
14:25 - 16:02	Tennis	ITF Women > Mata De Sao Joao, Singles W-C25-BRA-04A	CE, GABRIELA : PIGOSSI, LAURA (4791352) (alternative event)
14:55 - 16:52	Soccer	Bulgaria > A PFG	LEVSKI SOFIA : CHERNOMORETS BOURGAS (3973579)
15:55 - 17:32	Tennis	ITF Women > Mata De Sao Joao, Singles W-C25-BRA-04A	PEREIRA, TELIANA : PIAI, EDUARDA (4791358) (alternative event)
16:40 - 18:27	Handball	Slovakia > Extraliga	HC START NOVE ZAMKY : HK TOPOLCANY (4276270)
17:55 - 20:47	Ice Hockey	Czech > Extraliga	HC KOMETA BRNO : HC VITKOVICE (3984183)
19:55 - 21:32	Tennis	ITF Women > Mata De Sao Joao, Doubles W-C25-BRA-04A	GONZALEZ M / ZEBALLOS C : CE G / PIAI E (4791360)


Send schedule via email

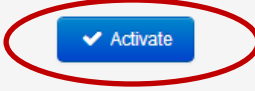
The "Send schedule via email (off/on)" button has been placed next to "Export". Click the link and enter the email address when prompted, the customer will be able to receive branded schedule via email on a daily base.

Send schedule of the "Internal Sportradar Channel" via email

This option allows you to receive every morning via email the schedule of the "Internal Sportradar Channel" in PDF.

The email is sent to the email address associated to your account: e.pree@sportradar.com 

Other recipients 



Below you can find the example of the sent emails.

Dear client,

We are pleased to present you the schedule of our Live Channel for 21-03-2014.

Please download the schedule here (PDF): [Live Channel schedule 21-03-2014](#)

This document is also available within the Live Channel interface by clicking on the button 'Export' in the schedule page of your channel.

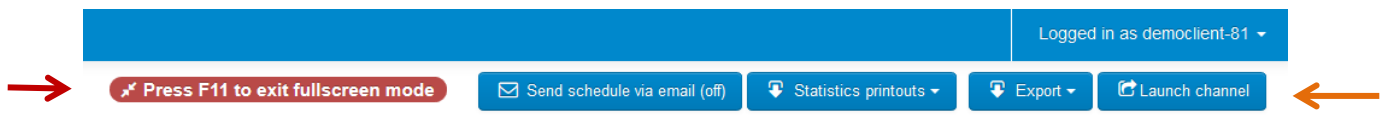
For further questions regarding our Live Channel, please do not hesitate to contact our support via support@betradar.com

Many thanks and best regards
Your Betradar Team

Launch Channel

If you click on the **LAUNCH CHANNEL** button (orange arrow) another tab will open in your browser opening your Live Channel Layout containing the live stream + the live statistics + live odds.

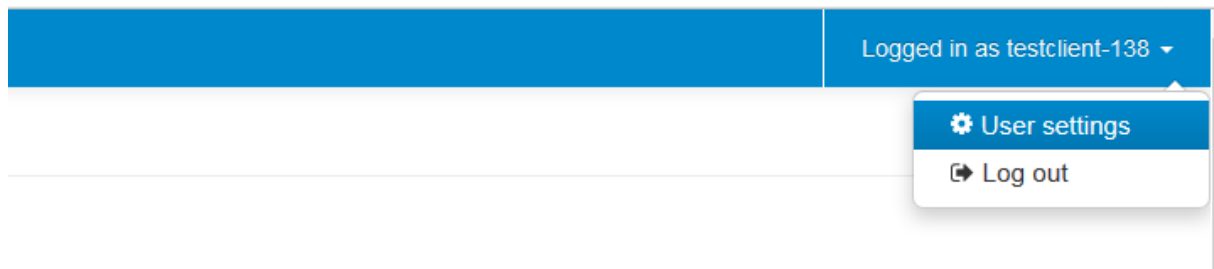
To see the Live Channel in full screen mode you have to press **F11** as indicated (red arrow) left of the **LAUNCH CHANNEL** button. To exit the fullscreen mode and return to your browser press again **F11**.



Please note that you can adjust/fit the size of the Betradar Live Channel to your personal screen by tapping „Ctrl +“ or „Ctrl –“.

Direct Launch

To make the launch of our Betradar Live Channel easier, we implemented a direct launch function so that channel should be launched automatically after login. For activating this direct launch please click on **User settings**.



In the settings form, make sure that the option “Launch channel just after login” (orange arrow) is set. For saving the changes, please click on the **Submit** button.


⚙ Settings for democlient-100


Timezone
Auto-detected: Europe/London

Logo image Keine ausgewählt ⓘ

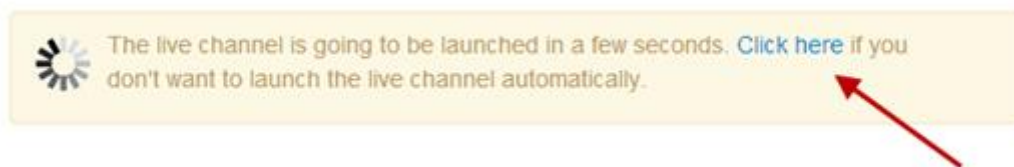
Logo image (for printing) Keine ausgewählt ⓘ

Channel language x ▾

Launch channel just after login 




If you choose this new function the channel will be launched three seconds after entering the starting page. If for any reasons you don't want to automatically launch, click the "Click here" button in the info screen that appears for three seconds after login. In this case you will be forwarded to the starting page. To get back from the hosted solution to the starting page you have to press the back button on your browser and the "Click here" button in the info screen that appears again.



Time zone and Language

📺 Schedule for Internal Sportradar Channel

Time zone: [Europe/Vienna](#) 

If you click on the **Time zone** button (green arrow) you can change the selected time zone and also the channel language. The automatically selected time zone depends on your IP-address, but can also manually be changed.

⚙️ **Settings for democlient-100**

Timezone **-- Auto-detect** Auto-detect ed: Europe/London

Logo image No file chosen ⓘ

Logo image (for printing) No file chosen ⓘ

Channel language English * ▾

Launch channel just after login

For saving the changes, please click on the **Submit** button.

Changing your logo on betshop-level

To use different logos on betshop-level you have the opportunity to upload new logos for every single betshop and change it on your own. If you upload an image the new logo will replace the current logo that is set-up at client level.

Just click on **Choose File** and upload you chosen image. Please note that the logo size must be smaller than 0.1 mb. The optimal size is 400 x 135 pixels for the logo in the live stream and 200 x 55 pixels for the printable schedule.

Check the IP address of your Betshop

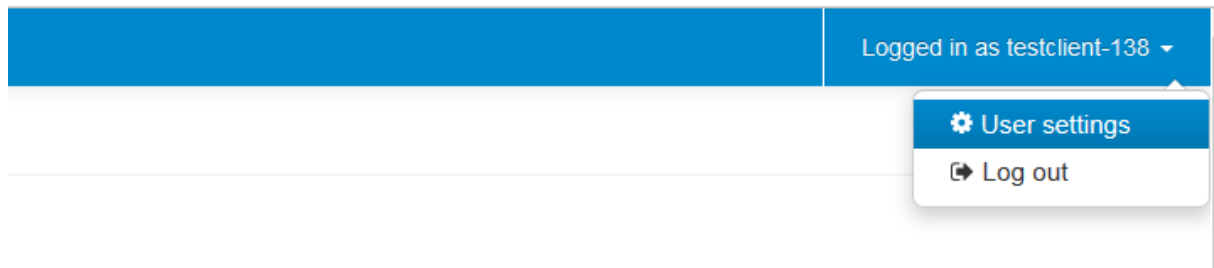
When a Betshop user is logged-in his/her IP address can be displayed under 'User settings'. This can e.g. be used for troubleshooting.

The screenshot shows the 'User settings' form in the Betradar Live Channel interface. The form includes the following fields and options:

- Username: testclient-115
- Email: testclient-115
- Display name: (empty)
- Timezone: -- Auto-detect -- (dropdown menu)
- Logo image: Choose File (No file chosen)
- Secondary logo image (for printing): Choose File (No file chosen)
- Channel language: English (dropdown menu)
- Launch channel just after login: (checkbox)
- Enable light frontend version: - Same as client config - (dropdown menu)
- Change password: (link)
- Your IP is: 83 [REDACTED] (AUT)
- Save: (button)

Change your own account settings

Every Betshop user is able to change its own account settings. Please find the options under 'User settings'.



For changing the betshops's email address, click on **Change email**. This is important for our support team.

✉ CHANGE EMAIL FOR

New email

Verify new email

Password

Enter the new **Email** address of betshop

Verify the new **Email** address

Enter your **Password** + press **Submit**

For changing the betshop's password, click on **Change password**. It is important to change the initial password.

🔑 CHANGE PASSWORD FOR

Current password

New password

Verify new password

Enter your **current password**

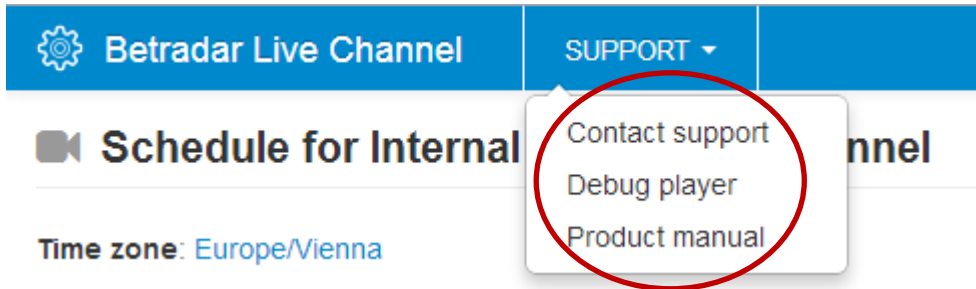
Enter your **new password**

Verify your **new password** + press **Submit**

To change the time zone, language and direct launch, click on **User Setting** or use the above mentioned instruction.

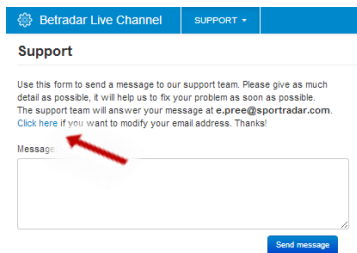
SUPPORT

You will find a SUPPORT Function to get help directly if you have any questions or problems.



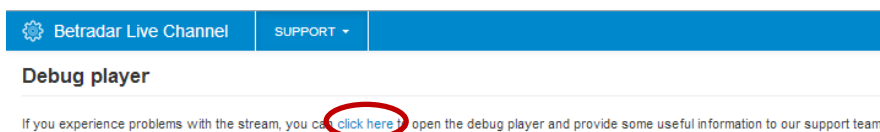
If you press the **Contact Support** button (red circle) the following window will open (see next page).

Please note that we need an actual email address from you to answer the support question. As a client you are able to change your own account settings only if you are logged in. You are able to change your own account settings via “Click here” (red arrow) or by changing your own account settings.



Debug Player

If you press the **Debug player** button (red circle page 31) the following window will open.

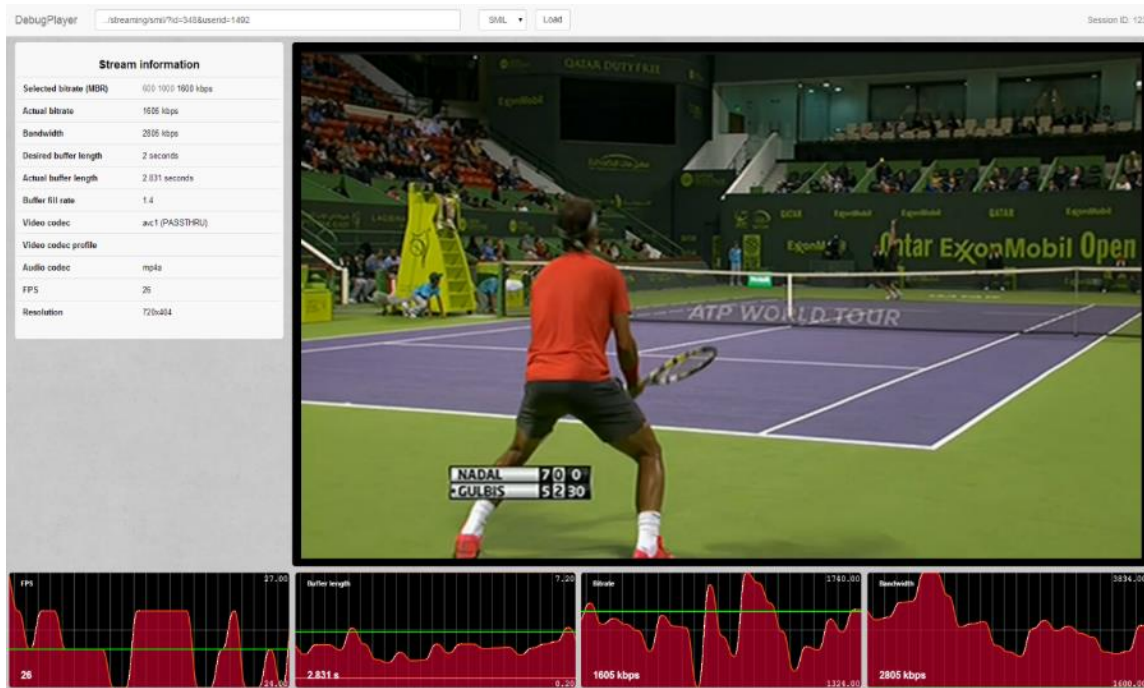


If you ‘click here’ the debug player will open in another tab and you have the opportunity to provide some useful information to our support team.

If any video-motion issues would affect your ongoing sport events on your Hosted Solution, as of now you can easily set up a preliminary diagnosis by clicking onto the “Debug Player” if you move your mouse cursor over the right top corner of the live screen.

The screenshot displays a live sports interface for a football match. The main video feed shows players on a green field. Below the video, the score is 0-0 at 09:40 in the 1st half. The teams are Granitas Kl. (blue jersey) and FK Atlantas (yellow jersey). The interface also shows possession percentages (37% and 63%), attendance strength, and various betting odds for 1X2, Rest of the Match, Total, and Total 1st Half. A 'Launch debug player' button is visible in the top right corner of the video feed area.

Once you click onto the “Debug Player” you will see the following page in your browser.



It is very important to send a screenshot of the above mentioned debug page to our support team in order to analyze your onsite problems.

Short explanation of debug players functions

- **FPS:** Frame per second, also known as frame frequency of the imaging device - independent from your infrastructure
- **Buffer Length:** must be between red and green line
- **Bitrate:** should be around green line +/- 10% - independent from your infrastructure
- **Bandwidth:** the actual bandwidth of your Internet connection

Product manual

If you press the **Product manual** button (red circle page 31) the following window will open.

Product manual

Documents

[Customer Manual English \(English\)](#)

Explains the handling of the Betradar Live Channel

[Tutorial Direct Launch English \(English\)](#)

Tutorial how to set the "Direct Launch"

[Customer Manual Italian \(Italian\)](#)

Explains the handling of the Betradar Live Channel

[Tutorial Direct Launch Italian \(Italian\)](#)

Tutorial how to set the "Direct Launch"

[Customer Manual Turkish \(Turkish\)](#)

Explains the handling of the Betradar Live Channel

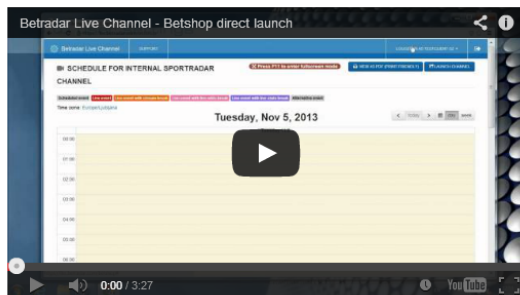
[Tutorial Direct Launch Turkish \(Turkish\)](#)

Tutorial how to set the "Direct Launch"

[Live Channel Mini-pc installation guide \(English\)](#)

This document describes the recommended mini-pc configuration for use with Live Channel

Videos



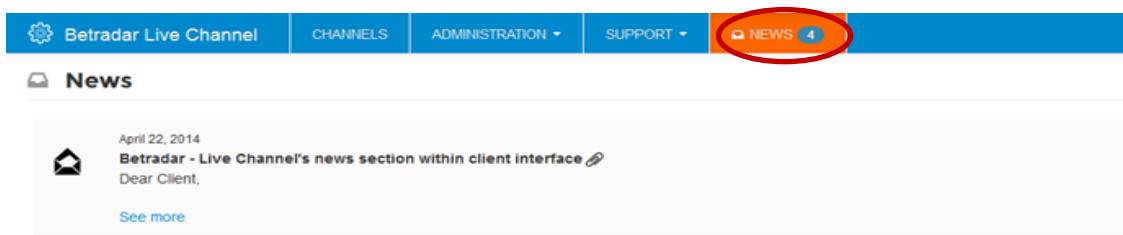
[Betradar Live Channel - Betshop direct launch English \(English\)](#)

This Tutorial explains how to adjust the settings to launch the „Betradar Live Channel“ directly by just doing a double-click on your browser symbol.

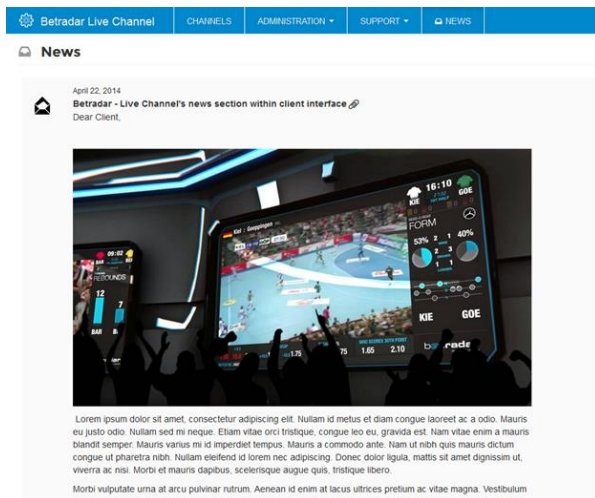
You will always receive the latest version of all Product manuals and video tutorials on this page.

NEWS Section

You will find a “NEWS” button at the header, where all articles for marketing purposes, information mails or content announcements will be placed. In case there are any unread news the NEWS button is highlighted in orange color and a number in a small blue circle indicates how many unread news are available (red circle).



Unread messages are differentiated from the read ones by a closed envelope icon (when a message has been read the envelope icon shows an open envelope).



Enable Light Frontend Version

In order to support also PCs with less powerful CPUs, we have introduced an option to enable a Live Channel version which requires less CPU performance. This option can be set for each Betshop.

Under User settings you can select via a drop down menu if the light frontend version shall be enabled or not [Yes/No] or if it should remain as the client configuration (during client set-up it shall be agreed what default value should be, i.e. light frontend enabled or not).

Logged in as testclient-138

User settings
Log out

Betradar Live Channel SUPPORT NEWS 3

Settings for democlient-81

Timezone -- Auto-detect --
Auto-detected: Europe/Amsterdam

Logo image Browse... No file selected. ⓘ

Logo image (for printing) Browse... No file selected. ⓘ

Channel language German x

Launch channel just after login

Enable light frontend version - Same as client config -

Submit

Automatic e-mail alert due to schedule changes

It is possible to activate an automatic e-mail alert function for schedule changes. Up to now Sportradar has done this manually. Now you can activate this via your client or bet shop account and enter the e-mail address(es) to whom the alert(s) will be sent to in case of a schedule change.

This function can be easily found under the button 'Email subscription' as depicted below:

The screenshot shows the 'Schedule for Internal Sportradar Channel' page. At the top, there is a navigation bar with 'Betradar Live Channel', 'SUPPORT', and 'NEWS 3'. On the right, it says 'Logged in as democent1-81'. Below the navigation bar, there are several buttons: 'Press F11 to enter fullscreen mode', 'Email subscriptions' (circled in red), 'Statistics printouts', 'Export', and 'Launch channel'. The main content area shows the date 'Thursday, Dec 18, 2014' and a table of matches.

Time	Status	Sport	Competition	Match
03:00 - 04:00		Tennis	ITF Women > Hong Kong, Singles W-C10-HKG-03A	TAKAYAMA, CHIHIRO - YE, QIU YU (6567681)
03:00 - 04:30	A	Tennis	ITF Women > Hong Kong, Singles W-C10-HKG-03A	SUN, XU LIU - KIM, NA RI (6567679)
04:00 - 05:30		Tennis	ITF Women > Hong Kong, Singles W-C10-HKG-03A	GAO, XINYU - HIGUCHI, YUKA (6567677)
04:30 - 06:00	A	Tennis	ITF Women > Hong Kong, Singles W-C10-HKG-03A	LIANG, CHEN - YOU, XIAODI (6567683)
06:00 - 08:15		Tennis	ITF Women > Hong Kong, Doubles W-C10-HKG-03A	CHONG E W / WU H C - CHOI J-H / KIM N R (6567687)
11:00 - 13:00	A	Tennis	ITF Women > Ankara, Singles W-C50-TUR-03A	BEYGELZIMER, YULIYA - BUYUKAKCAY, CAGLA (6569499)

Tick the box 'Schedule updates – Receive updates about changes in the channel schedule' and enter in the text box next to 'Other recipients' all e-mail addresses to which the alert mail should be sent to (in addition to the email address which is associated with your account).

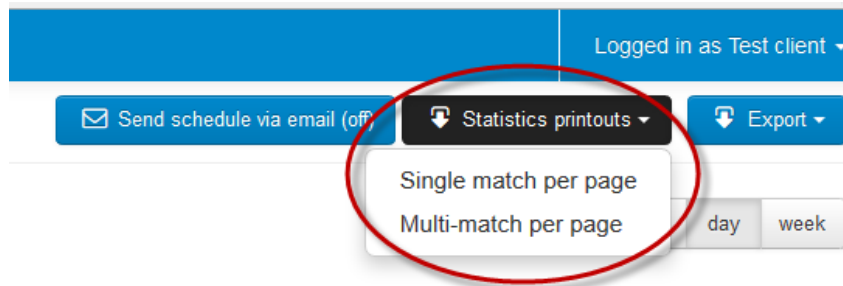
The screenshot shows the 'Internal Sportradar Channel - Email subscriptions' form. At the top, there is a navigation bar with 'Betradar Live Channel', 'SUPPORT', and 'NEWS 3'. Below the navigation bar, the title 'Internal Sportradar Channel - Email subscriptions' is displayed. The main content area contains the following text: 'The emails will be sent to the email address associated to your account: m.maass@sportradar.com'. There are two checkboxes: 'Schedule (daily) - Receive every morning via email the channel schedule in PDF.' and 'Schedule updates - Receive updates about changes in the channel schedule.' The second checkbox is checked. Below the checkboxes, there is a text input field labeled 'Other recipients' with the placeholder text 'Enter email addresses here'. A 'Save' button is located at the bottom of the form.

Statistic Printouts

You have the possibility to printout statistics of either a single or multiple matches. First you need to select the matche(s) in the check box in the schedule for which you want to print out statistics as depicted in the example below:

<input type="checkbox"/>	13:45 - 15:00	A	Tennis	ITF Men > Norway F1, Doubles	AHREN MOONGA E / MRIDHA J : FORBERG SKOGENG A / PRESS F (6306596)
<input checked="" type="checkbox"/>	14:00 - 15:50	Start delayed	Soccer	Czech > U21	FK VARNSDORF : FK TEPLICE (5724750)
<input checked="" type="checkbox"/>	15:00 - 16:50	On Air	Soccer	Turkey > Türkiye Kupasi, Qualification	GENCLERBIRLIGI ANKARA : ETIMESGUT BLD SPOR (6222976)
<input checked="" type="checkbox"/>	16:00 - 17:30	A	Tennis	ITF Men > Norway F1, Singles	ARENDS, SANDER : DURASOVIC, VIKTOR (6306480)
<input checked="" type="checkbox"/>	16:00 - 17:30	A	Tennis	ITF Women > Oslo, Singles W-C10-NOR-01A	FLOOD, EMMA : EMULINA, DARTA-ELIZABETE (6306528)
<input type="checkbox"/>	17:00 - 18:50	A	Soccer	United Arab Emirates > Arabian Gulf League	SHARJAH FC : AL WASL (5942526)

Then you click on 'Statistics printout' and select either 'Single match per page' which provides more detailed statistics per match or 'Multi-match per page' if you need just high-level statistics.



After that a pdf file with the statistics will be generated.

Logout

Click in the top right corner on the **Logged in as** button and choose **Log out** for a successful logout.

