Direct Launch & Chrome Tutorial



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Introduction

The purpose of this document is to provide step-by-step guide on how to setup Live Channel in a betshop in order to have as seamless experience as possible. It is intended for use by the administrator of the computer that will be used for displaying Live Channel.

Video Tutorial

You can find a video tutorial below as well:

Betshop User

When a betshop user already exists, then it is advisable to verify whether the option of Launch channel just after login is set or not. There are two ways to do it, on a client level or betshop user level:

Client Level

This is useful when one wants to change the settings for multiple betshops or when betshop provisioning is handled by one person who is not usually in betshops locations.

Go to https://lbc.betradar.com and login with client credentials. Then navigate in the top menu to Administration > Betshops:

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Betradar Live Channel	ELS ADMINISTRATION-	SLIPPORT		LOGGED N AS TEST AB	c -
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estchannel		5		5	
ternal Sportradar Channel		5		5	

In the betshops view, click on the tab Betshop users and then on EDIT button of the specific betshop user:

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letshop Be	tshon users 🚽	_				
ieranop De	tanop usera					
					+ ADD	BETSHOP USER
Username 🌣	Display name	C Email	≎ Channel ≎	Layout		C Actions
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н е	Displaying 1	to 1 of 1 entries 🗦	H Page:	1 * 20 * entrie	es per page	7
						/

Make sure that in the edit form the option Launch channel just after login is set:

Retradar Live Channe x		- • ×
← → C 🔒 https://lbc.betradar.com/client/admin/be	tshop/edit/985#betshop-users	ର 🏫 💋 📓 🛢
Betradar Live Channel CHAINELS ADM	RESTRATION - SUPPORT	LOGGED IN AS TEST ABC -
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Email	testabc@sportradar.com	
Display name (optional)	Test ABC	+ ADD BETSHOP USER
Username Display Channel Channel	* testchannel	Actions
testabc-1 Test ABC j.c Launch channel just	-	+ Logo) (default 🔐 corr
H Displaying 1 to 1		
Layout	- Same as client contig *	
Created on	2013-10-21 11:38:20 by Jan Test	
	SAVE DELETE CANCEL	
		betradar
		Conven by racta

Betshop user Level

On this level the betshop owners can change the Launch channel just after login themselves.

Go to https://lbc.betradar.com and login with betshop user credentials. Then navigate in the top menu to Logged in as \dots > User settings:



In the settings form, make sure that the option 'Launch channel just after login' is set:

Betradar Live Channe ×	
→ C Attps://lbc.betradar.com/user/settings	० 🕁 💋 🖡
Betradar Live Channel Surrorr	
SETTINGS FOR TESTABC-1	
Timezone	
Auto- detected: Europe/Amsterdam	
Channel language ×	
Launch channel just	
SUBMIT	
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3etradar, the market leading supplier of sports and betting-related data services.	driven by facts
Support: +41 71 517 72 00	

Check Chrome Browser

Chrome is a web browser that is officially supported by Sportradar for the Live Channel product. Please make sure that Chrome is installed and check following:

Chrome version should be the latest one commonly available. To verify, please open Chrome and click on top right menu button, then select 'About Google Chrome' option:

Google Accounts ×				- • ×
	le.com/ServiceLogin?service	chromiumsync&sar	p=1&continue=htt	ps%3A%2F%2F\s
Sign in to g	Welcome to et your bookmarks, history, and se	Chrom	New tab New window New incognito w Bookmarks Recent Tabs	Ctrl+T Ctrl+N indow Ctrl+Shift+N
			Edit	Cut Copy Paste
	gin in to get your bookmarks, instory, and settings on all your dev Sign in Coogl Email Password Password Pa	- 100% + 22		
	Email		Save page as Find	Ctrl+S Ctrl+F
	Password	tettings on all your dev Recent Tabs Edit Cut Copy Paste Cooge Zoom - 100% + C2 Save page as Cut+5 Find Cut+6 Tools History Cut+F Downloads Cut+	Ctrl+P	
			Tools	•
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	Sign in		Downloads	Ctrl+J
	Card an and 12		Sign in to Chrom	e
	Cant access your account?		Settings	4
	create a Google account		About Google Ch	nrome
			Help	
	Skip for now	Choose what to	Exit	

In the about page, check Chrome version:



Create New Chrome User

It is good practice to set-up a separate Chrome user in order to avoid mixing of settings, bookmarks and extensions among different users that use the same computer.

Open Chrome browser and click on the menu button in the top right corner. Then choose 'Settings' to open settings page:

Sign in	Welcome to Chrome to commente to get your bookmarks, history, and settings on all your devices.	New tab New window New incognito Bookmarks Recent Tabs	Ctrl+ Ctrl+ window Ctrl+Shift+
		Edit	Cut Copy Past
	Sign in Google	Zoom	- 100% + 000
	Email	Save page as	
		Find	Ctrl+
	Password	Print	Ctrl+
		Tools	
		History	Ctrl+
	Sign in	Downloads	Ctrl
	Capit access your account?	Sign in to Chro	me
	Crante a Crante account	Settings	
	create a Google account	About Google	Chrome
		Help	
	Skip for now Choose what to sync	Exit	

Scroll down to Users section in the settings page and click 'Add new user...' button:

1 Deep	in Accounts • A. Settings • 🗨	
+ + C D	dronsc/settings	요 🔳
Chrome	Settings	
Manay Education Setting	Sign in Sign in to Geogle Cleares with unan-Geogle Accesses in and unan parameterated insear fractance in the and and access therefore Geogle Cleares on any computer the Date for automatically septer in the year function changes across to <u>cleares</u>	
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	Default terrorer Tarafelia terrorer	

Set the name of new user to something distinct and recognizable, e.g. 'LiveChannel' or the bet shop name. Make sure that 'Create a desktop shortcut for this user' is checked:

Create user X	
Choose a picture and name	
R R R R R R R R R	
🧌 🗊 🖕 😜 🌐 🖉 😂 💆	
🖆 🚱 📠 🥰 🏲 🗞	
Name: LiveChannel	
Create a desktop shortcut for this user	
Create Cancel	
Users	

After previous step there should be a new desktop shortcut and a new Chrome window with 'LiveChannel' user:

je Accourts • https://accourts.google.com/SeniorK.ogin?ten/ce=dvomlumoyncleurp=12liconfinue=ihttpd?
Welcome to Chrome
Sign in Google Email Passent Diggts Cert accespta accurd Court a Congle accurd
Step for now

Verify that Javascript and Cookies are enabled. Click on top right menu button, select 'Settings' and click on 'Show advanced settings...':

Chrome	Settings	Search settings	
History			
Extensions	Show Home button		
Cattines	Always show the bookmarks bar		
setungs	Consch		
Li - la	Set which search engine is used when searching from the omnihov		
ныр	Google Manage search engines		
	Users		
	First user		
	LiveChannel (current)		
	Add new user Edit Delete Import bookmarks an	d settings	

Scroll down to 'Privacy' section and click on 'Content settings...' button:



Verify that Cookies and Javascript are allowed as shown:

4. Settings - Content se ×	
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Content sattings	н
Cookies	î.
Keep local data only until Equit my browner Exceptional data only until Equit my browner	
Block third-party cooline and obs data Manage exceptions	
Images B Denn all images (successarilize)	
 Do not show any images Marage suspions 	
JavaScript	
Do not allow any site to run involvingit	-
	Done

Betshop Setup

After betshop user is configured the Live Channel can be displayed in the betshop.

To setup a start page in order to have Live Channel auto-launched when opening the browser, please click on the top-right menu button and click on Settings:

Sign in to get your bookman	ome to Chror s, history, and settings on all your o	Mew tab New window New incognit Bookmarks Recent Tabs	to window Ctrl+	Ctrl Ctrl- Shift
		Edit	Cut Copy	Past
Sign in	Go	Ogle Zoom	- 100% +	
Email		Save page as	L.	Ctrl
		Find		Ctrl
Password		Print		Ctrl
		Tools		
		History		Ctrl
Sign in		Downloads		Ctri
Capit access	wir account?	Sign in to Ch	rome	
Carrie Cost	your account?	Settings		
Create a Goo	gie account	About Googl	e Chrome	
		Help		
Skip for now	Choose wh	at to sync Exit		

Locate On startup section and select 'Open a specific page or set of pages' option. Click on Set pages link:



Input the Live Channel address https://lbc.betradar.com and click OK:

→ C 🗅	chrome://settings/startup	30	•	-
	C Core Startup pages			
	O Con			
	Add a new page https://lbc.betradar.com			
	Appearanc			
	Get th Use current pages OK Cancel			
	Show Home button			
	Google 🔻 Manage search engines			

Close and then re-open the Chrome browser. Live Channel's log-in page should be auto-loaded. Input betshop credentials and check the option to Stay signed in:



Once signed-in the Live Channel will be opened automatically after a couple of seconds. After it is opened, use the keyboard key F11 to have Live Channel full screen or better set-up Chrome in kiosk mode by adding '- kiosk' to 'Properties -> Target of the Chrome shortcut on the Windows desktop (see section 6. Below):

	🔋 📵 Betradar Live Channe >		
Otherador Los Channed sevent Locaz de du armano 1 C	← → C A https://lbc.betrac	ar.com/channel/post-login-launch	ର 🏫 🔮 📱
When the state is the state is the state of a	Betradar Live Channel	SUPPORT	LOGGED IN AS BETSHOP 1 -
© Sportradar AG 2013 Dirake, in event helds auguster of units on tetros velocities services.		The loss channel is group to be function of a time second. Clock layer if you and you for second have to channel advanced by the second advanced of the second s	
Bauser 4417151720 Totala www.ternheim	© Sportradar AG 2013 Detradar, the market leading suppler of a Suppert: ~1171 517 72 00 Website: www.betradar.com	one and being vedered data services.	betradar overbytace

Start The Browser With Live Channel

To make sure that Live Channel is always opened when Chrome starts (regardless of home page and other settings), please do following:

Right-click on the 'LiveChannel - Chrome' shortcut and select 'Properties':



Click on the 'Target' edit field and add 'https://lbc.betradar.com' just after the "...\chrome.exe" path, to always start Chrome in full screen set at the end ' -kiosk':

n LiveChannel - G	UveChannel - Chrome Properties					
General Shortcut	Compatibility Security Details Previous Versions					
👧 Li	veChannel - Chrome					
Target type:	Application					
Target location:	Application					
Ierget	ilchrome.exe" https://bc.betradar.com -profile-direct.					
Start in:	"C:\Program Files (x86)/Google\Chrome/Application"					
Shortcut key:	None					
Batt	Normal window 💌					
Comment	Access the Internet					
Open Ele L	Open Ele Location Change Icon. Advanced.					
	OK Cancel Apply					

Click on 'Apply' button. After this, every time the shortcut is opened it should automatically display Live Channel web page.

In order to allow video play back (even in case Flash is blocked/not supported anymore by the browsers) the following settings need to be made:

Chrome: go to site settings and enable allow sound.

Or go to chrome://settings/content/sound and add the site url to Allow.

In case you prefer to use **Firefox:** set autoplay to Allow Sound and Video. Go to **about: preferences#privacy** and scroll down to Permissions to allow it globally.

Auto-Start Chrome Browser After Computer Boots

To have Chrome browser auto-opened after computer has started/rebooted, please do the following:

Click on the Windows Start button in the lower left corner, select 'All programs' and then scroll down to see 'Startup' folder. Right click on the 'Startup' and choose 'Open':

20.00						
Google Chrome	-					
A HP						
A intel						
Intel Corporation						
Intel PROSet Wireless						
Kaspersky Anti-Virus 6.0	Documents					
LibreOffice 4.0						
Maintenance		Pictures				
Microsoft Depression						
Microsoft Office		Music				
A Miritis	1. Mirilis					
A NetLimiter 3	Computer					
Notepad++						
NVIDIA Corporation	Costrol Panel					
Chacle VM VirtualBox	Desires and Drinters					
A Skype						
Spark		Default Programs				
Startup	Ecoand					
A WOROLAN		and Support				
WebDrive	Open					
Windows Live	Open all users					
WinPcap	Explore					
A WinSCP	Explore all users					
WDMouse	Delete					
Wowza Media Serve	Rename					
 Rack 	Properties					
Search programs and fales						
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Press and hold "Ctrl" key and drag the desktop shortcut 'LiveChannel – Chrome' to opened 'Startup' folder:



After copying the shortcut to 'Startup' folder, Windows will automatically open Chrome on every startup /reboot.

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